

## EDITORIAL MESSAGE



*In India 24<sup>th</sup>December is observed as “National Consumer Rights Day”. It aims at celebrating solidarity within the national consumer movement and providing better protection of consumers’ interests. Every individual is a consume, regardless of occupation, age, gender, community or religious association. Rights are now integral part of the life an individual and we all have made use of them at some or the other point in our daily routine. This year the theme proposed by the Ministry of Consumer Affairs is “Consumer! Discharge your Responsibilities: Assert your Rights” which clearly means ‘there cannot be right without responsibilities’. The right under consumer protection Act, 1986 flow from the right enshrined in Articles 14-19 of the constitution of India were Right to safety, Right to information, Right to choose, right to be Heard, Right to seek Redressal, and Right to Consumer education. Some of the Advices for Consumers were always insists for receipt, warranty and guaranty cart etc. at the time of purchase, check the manufacturing and expiry of Purchase, check the MRP printed on the product and any bargain on the price, Check the brand name, name of the manufacturing company which must tally with the booklet provided, Do not sign any blank form blindly, Retain a photocopy of filled up form duly signed, Telephone cannot remain dead for more than three working days, The companies otherwise are required to credit bill with rental rebate as a penalty(e.g. if connection remain dead for more than three days rebate has to be given for seven day rental), Please pay all the bills before due date of payment mentioned in the bill.*

**Dr. Renuka .K**  
Editor In Chief